

Monitored Solutions Ltd

Case Study 1



Providing and delivering 24/7 security management to the same consistent high standard day after day, night after night requires robust procedures, skilled and knowledgeable Operators but above and beyond all that, diligence.

A recent example is how Monitored Solutions managed an Intruder incident at one of over 650 nationwide retail outlets currently managed and monitored by Monitored Solutions. At 01:30 am Saturday night, revellers decided to take a close look at the inside of the Clients retail outlet, they gained entry through the Plate Glass shop window courtesy of a street Bollard hurled through the window.

The entry is detected and reported to the local Police who attend the scene. Also attending (under the direction of Monitored Solutions) is a Guarding company dispatched to make the premises secure. Once the Police leave the site and until the Glazing team arrive to effect a repair The Guard remains on the site under the full control of Monitored Solutions until such time as the site is safe and secure. Also the Guarding Company are the Key holders and as such are familiar with the premises and the locality.

The client's local Manager was informed within minutes and on this occasion never had to leave home. The whole incident was managed from start to finish by Monitored Solutions resulting in a seamless operation carried out efficiently and without fuss outside of normal working hours. Relieving the Clients Manager and staff of the stress in turning out after hours, organising repair teams and then having to return to work the next day.